

## Fake HMRC Calls & Gift Card Scam

If you receive a telephone call claiming that you owe money to the HMRC, this is likely to be a **\*Scam\***!

One version of this scam is a request to repay the alleged debt that you owe via gift cards or vouchers.

Criminals will ask for serial numbers from these cards to redeem the value. **Suspect a scam...**

If you receive any unexpected call asking you for personal or financial information for whatever reason... – **Hang up!**

- If you need to verify any details that you've been given during the call, use your own trusted method to do this. 🖱
- If using a telephone choose a different line to make contact. For example, use a mobile phone if you received the original call on your landline.
- If you have one telephone line available, call and speak to a friend or family member first to check that line has cleared from the previous caller.
- A genuine organisation or company will not mind you doing this and will not put any pressure on you to stay talking with them.

For further details about this scam, see the **Action Fraud** website:

<https://www.actionfraud.police.uk/alert/alert-hmrc-and-itunes-gift-card-scam>

Thank you for reading.

#CyberCSO 📱💻📞📧 #CyberProtect

Gwent Police Cyber Crime Team

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